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What to Do at Your New Destination

- Have a certified check, cashier's check, cash, or a credit card ready for final payment to the moving company.
- When the driver arrives, he will list all boxes and loose objects on a new inventory, noting the condition they are in. This inventory will be attached to the bill of lading, or contract; read both carefully, and keep copies.
- Designate a couple of helpers. As movers bring boxes inside, one person can check off items against the driver's inventory, and the other can guide the crew to the right rooms. Damage, even on the exteriors of cartons, or missing goods, should be noted on the driver's copy of the inventory.
- Before the driver leaves, have him sign the inventory -- this will help validate an insurance claim should that be necessary.
- If, upon unwrapping and unpacking your things, you discover damage, leave those cartons untouched -- do not unpack or unwrap them -- until a representative of the moving company can come and inspect them.
- Have tools ready for assembling furniture.